

## **Return form**

Name: Address: Customer number: Order number: Order date:

If you wish to return an article, please complete this form and enclose it with your return.

To: medi GmbH & Co. KG  $\cdot$  CEP  $\cdot$  Medicusstraße 1  $\cdot$  95448 Bayreuth  $\cdot$  Germany info@cepsports.com

Article number	Article name	Qty	Reason

## Do you have any questions about returns?

Further information can be found on: www.cepsports.com/en/support/shipping-and-charges/



## **Return reasons:**

- 1. Unhappy with item
- 2. Different than shown
- 3. Item larger than expected
- 4. Item smaller than expected
- 5. Different effect expected
- 6. Faulty item\*
- 7. Selection order
- 8. Wrong item delivered
- 9. Late delivery
- 10. Other reason\*
- \*please describe

## Please note:

Capturing the return may take a few days.

Unfortunately, it is not possible to exchange an item for another size or different item. Please order the alternative product desired directly via our web shop; this is the only way we can guarantee availability.